Johnston
THRIVE. EVERY DAY.

Application Tracking

Archiving

Development Calculators

Document Management

Codification Services

PREMIUM FEATURES

JOHNSTON, IA BRINGS CODE OF ORDINANCES ONLINE, LAUNCHES NEW DEVELOPMENT APPLICATION INTAKE POWERED BY ENCODEPLUS

Leadership in Johnston, IA began looking for an accessible, user-focused approach to displaying their Code of Ordinances, with a particular focus on making the Zoning and Subdivision Regulations easy to view, download, and print. Staff had an additional item they wanted to address: their current management system for development applications was outdated and under-utilized.

After partnering with enCodePlus to launch a new Code of Ordinances portal, city staff worked closely with the ECP team to customize and launch a development application intake tool, AppTrak+. AppTrak+ facilitates the application intake, processing, and approval process. Automated emails delivered through the system allow staff to keep in contact with applicants and inform them of missing fees, future public meetings, and other vital information.

AppTrak+ has helped the staff at Johnston process hundreds of applications since its launch in 2019!

REFERENCES

PROJECT LAUNCH:
April 2019

PROJECT LEAD:
Bret Keast, Owner | CEO

KEY PERSONNEL:
Sharon Cadena, Client Care & Operations Manager
Alexys Irwin, Lead Build Associate
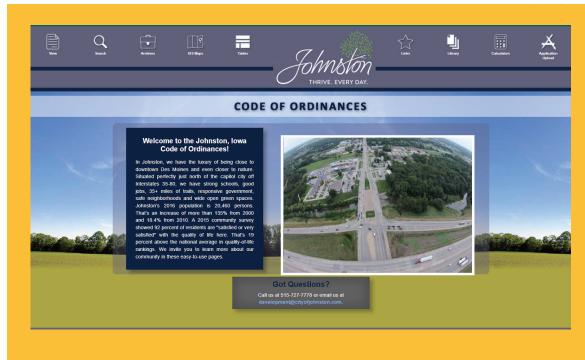
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Screenshot of the Johnnston's Homepage